

CITIZEN SURVEY

The **South Holland Police Department** is committed to providing the citizens we serve with timely, professional service. We are proud of the high ethical standards maintained throughout our history and want only to improve. Please take a few moments to complete this Citizen Survey. I request your candor and can assure you anonymity if requested. Remember that the purpose is intended to measure our effectiveness and improve our service. Please circle all applicable answers.
Thank you.

AGE: 15-20 20-30 30-40 40-50 50-60 over 60

SEX: Male Female

Name & phone number (optional): _____

Street Address (optional) or area of town: _____

Under what circumstances have you had contact with the South Holland Police Department in the last three (3) years? Please circle all applicable answers:

Victim of a crime

Witness to a crime

Observed suspicious or criminal activity and called police

Traffic stop

Foot, Bike, ATV, Motorcycle patrol, School Resource Officer, Supervisor

Traffic accident

Community policing meeting

Other: _____

What has been the overall attitude of police officers with whom you have had contact?

Excellent Very Good Good Fair Poor

Comments: _____

What has been the general level of competence of police department employees with whom you have had contact?

Very High High Medium Low Very Low

How would you rate South Holland police officer's personal appearance in uniform or plain clothes (Detectives), observation of police squad car, and police equipment?

Very Professional Professional **Average** Below average Poor
(Like any other police dept)

As a resident how do you feel about the safety and security of South Holland?

Very Safe Safe Fairly Safe Unsafe Very Unsafe

Comments: _____

What can the South Holland Police Department do to make you feel safer and more secure?
